



## Frequently Asked Questions for Charity Fundraisers

### **WHAT TIME, DATE AND LOCATION IS MY WING WALK BOOKED FOR?**

The Charity coordinator will communicate with you the exact time, date and location of your wing walk experience.

### **IS THERE AN AGE, HEIGHT AND WEIGHT RESTRICTION FOR THE WING WALKER?**

The Wing Walker must be aged **between 18 - 80 years of age**.

The maximum weight is **85kgs (13st 4lb)** (with clothes & shoes on)

The maximum height is **6ft 2inches (189cm)**

When you purchase a Wing Walk you certify that the Wing Walker weighs no more than 85kgs (13st 4lb) and is not taller than **6ft 2inches (189cm)** you are then reminded of this on your booking confirmation and on your reminder email 5 days before your Wing Walk.

### **WHAT IF I DON'T MEET THE ABOVE HEALTH & SAFETY STANDARDS ON THE DAY?**

On the day of your Wing Walk you will be weighed; if you are over 85kgs (13st 4lb) or taller than **6ft 2inches (189cm)**; due to the rules set by the Civil Aviation Authority, you will not be able to Wing Walk and the charity will still be charged for the booking. Or, if you wish a friend or family member can do the wing walk on your behalf.

### **WHO CAN I TALK TO ABOUT MY CHARITY WING WALK EXPERIENCE?**

As you have booked a fundraising place through a charity, all communication should be directly with the charity and not the Airfield or The Wing Walk Company. They will provide you with the exact time, date and location of your wing walk along with all the information you need.

### **CAN I FLY WITH A MEDICAL CONDITION?**

The Wing Walker will be required to sign a declaration of fitness at the briefing.

If the Wing Walker suffers from high blood pressure, epilepsy, fainting, blackouts / dizziness, heart or lung disease you cannot participate. If your medical condition is being managed; you may be able to participate and should discuss this with your GP / Consultant and provide proof of this before you fly.

If the Wing Walker suffers from drug or alcohol addiction, mental health issues, or are pregnant they will not be able to participate.

## **WHAT HAPPENS IF THE WEATHER IS BAD AND WE CAN'T FLY?**

We cannot fly in strong winds and rain. Our Chief Pilot checks the forecast regularly; please ring **07594987433** at 12.00 the day before your experience to confirm if your flight is going ahead or not. If we are forced to cancel your flight due to bad weather, then the group charity booking will be rearranged and the charity will communicate the new date with you, please do not contact The Wing Walk Company or the Airfield directly.

## **WHAT CAN I EXPECT ON THE DAY OF MY WING WALK?**

- A warm welcome by The Wing Walk Company Team
- A 15 minute briefing video which shows you; how to climb up to the rig, what to expect from your Wing Walk and Health and Safety procedures.
- Please allow 2 hours between your health & safety briefing and completing your Wing Walk
- A 10 minute airborne flight
- Opportunity to tailor your flight with the Pilot to either achieve the maximum adrenaline experience for you or a more relaxed flight
- Viewing area in front of the aircraft for friends and family to come and watch
- Option to purchase a recording of your Wing Walk from 2 on-board HD camera's, with Pilot commentary at an additional price of £40 which is available for you to take home with you straight away
- A certificate to confirm the completion of your Wing Walk Experience

## **CAN I BRING FAMILY AND FRIENDS ALONG TO WATCH OR CONSUME ALCOHOL?**

There is no restriction on the number of guests that can watch your flight. To avoid the possibility of a serious accident, alcohol consumption is not allowed in any circumstances on any of our operational airfields.

## **WHAT IS APPROPRIATE CLOTHING FOR MY WING WALK?**

The Wing Walker must wear tight fitted clothing, (e.g. leggings) and laced trainers. Hoodies & Jeans are prohibited. If the wing walker arrives and is not appropriately dressed we will provide alternative clothing to ensure they meet the necessary requirements.

Goggles and earplugs are compulsory to wear and are provided by the Wing Walk Company on the day.

Fancy dress costumes can be worn as long as they adhere to the above guidelines.

## **WHAT FACILITIES ARE AVAILABLE AT THE AIRFIELD?**

Each airfield has a café serving hot and cold food and drinks. Toilets, car parking and excellent viewing facilities of the wing walking.

## **WHAT TYPE OF AIRCRAFT WILL I BE WING WALKING ON?**

Both our Boeing Stearman's were built in 1942 and initially used for pilot training during the 2nd World War.

### **CAN I WEAR CONTACT LENSES OR GLASSES DURING MY WING WALK?**

Due to the wind and the high speeds reached, unfortunately contact lenses are not recommended. Glasses can be worn during the Wing Walk; we can provide you with goggles that can be worn over glasses.

### **AM I STRAPPED IN FOR THE DURATION OF MY WING WALK?**

The Wing Walker is secured to the rig of the aeroplane by one of our qualified team, using a 5 point harness and a back-up safety pin to prevent accidental unlocking. The Wing Walker is not allowed to touch the harness during the flight.

### **HOW HIGH AND FAST DOES THE AEROPLANE FLY?**

The aeroplane will fly between 100ft and 700ft and speeds between 80mph and 110mph.

### **CAN THE PILOT PERFORM AEROBATICS DURING MY WING WALK?**

Wing Walking is an extreme experience; therefore, no aerobatics are permitted. However, the Wing Walker will have the opportunity to tailor their flight with the Pilot to achieve the maximum adrenaline experience or a more relaxed flight, if they wish.

### **CAN I COMMUNICATE WITH THE PILOT DURING MY WING WALK?**

The Wing Walker can only communicate with the pilot by using hand signals, which are fully explained at the health & safety briefing.

### **CAN I PURCHASE A HD VIDEO?**

You can purchase a HD recorded video with commentary from your pilot on the day of your Wing Walk at the price of £40. It is ready to take home with you to watch with friends and family as soon as you land!

**Please note:** video equipment can fail on some occasions. If a video failure occurs i.e. you have no footage of your Wing Walk, we will offer you a full refund of your video purchase only. We cannot offer any form of compensation when a failure to record your Wing Walk experience has occurred.

### **AIRFIELD ADDRESSES (PLEASE CHECK WITH THE CHARITY WHAT LOCATION YOU ARE BOOKED AT)**

**Headcorn Airfield**, Shenley Road, Kent TN27 9HX (Main Location)

**Henstridge Airfield**, Henstridge Marsh, Templecombe BA8 0TN (31<sup>st</sup> May – 2<sup>nd</sup> June & 26<sup>th</sup> – 28<sup>th</sup> July 2024)

**Wickenby Airfield**, Langworth, Lincoln LN3 5AX (21<sup>st</sup> – 23<sup>rd</sup> June & 16<sup>th</sup> – 18<sup>th</sup> August 2024)